



寰宇之旅

Licence No. 351052



Dear Travel Partners,

## Cebu Pacific improves flexibility options for passengers

*Travel Fund extended to two years; rebooking now unlimited*

Leading Philippine carrier Cebu Pacific (CEB) has made improvements in its policies which will give passengers even more flexible booking options and peace of mind amidst travel concerns over the near term.

**Introducing**  
**Flexible Bookings**  
More flexible options for your flights!

**Unlimited Rebooking**  
Rebook your flight as many times as you want, up to 2 hours before your flight!

**2-Year Travel Fund**  
Store the full value of your booking in a virtual wallet, valid for use up to 2 years

**cebu pacific**

For those travelling until November 30, 2020.  
For Unlimited Rebooking, waived change fee. Minimal fare difference may apply.

### **Travel Fund extended to two (2) years**

Starting today, the Travel Fund will be valid for two (2) years. This can be used to book flights up to 12 months ahead, for as long as the transaction is made before expiration. Potentially, this means that customers can use their Travel Funds and fly in 2023.

The Travel Fund, or a virtual wallet with CEB equivalent to the full cost of the ticket, is an option that passengers can take if the flight was cancelled or if they wish to forego travel plans. Previously, the Travel Fund was valid for one (1) year, during which time, a passenger must use it to book a flight or pay for ancillary services such as baggage allowance.

For customers with existing Travel Funds, the two-year validity will be applied retroactively, or from the date the fund was created.

### **Unlimited rebooking of flights**

Customers can now avail of unlimited rebooking of their flights, without paying any rebooking or change fees. Those who wish to forego travel plans or book new flights can rebook their flights as many times as possible. This will allow CEB customers to better manage their plans, depending on changes in travel restrictions or frequency of flights. A minimal fare difference may apply, depending on the travel date selected.

### **Options for passengers with cancelled flights**

Passengers whose flights have been cancelled will continue to have the following options: unlimited rebooking of flights within three months from the original travel date, at absolutely no cost to them—fees or fare difference are waived; availing of a full refund; or placing the full cost of the ticket in a Travel Fund, with a two-year validity.

**For further information , please contact :**

**Hong Kong office**

**☒ Sabre : C4J8**

**☎ Tel : 2869-0668**

**☒ Amadeus : HKGH22571**

**☎ Fax : 2526-7207**

**☒ Galileo : 32WP**